

BELLA™ Limited 60-day Warranty for Cookware

SENSIO Inc. warrants new BELLA™ cookware product to be free from defect in material and workmanship for a period of 60 days from the date of purchase when used with food, non-abrasive liquids (other than detergents) and non-abrasive semi-liquids, providing everything has been used as directed, and not in excess of the indicated amounts.

Limited 60-day Warranty: SENSIO Inc. hereby warrants that for a period of SIXTY DAYS from the date of purchase, this product will be free from defects in material and workmanship. At its sole discretion, SENSIO Inc. will replace the product found to be defective, or issue a refund on the product during the warranty period. The warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. The original sales receipt is required as proof of purchase in order to obtain warranty validation. Retailers selling this product do not have the right to alter, modify, or in any way revise the terms and conditions of the warranty. This warranty applies to consumer use only, and is void when the product is used in a commercial or institutional setting.

This 60-day limited warranty does not apply to any product that has become worn, defective, damaged or broken due to abuse, misuse, overloading or tampering, or due to repairs or servicing by a non-approved third-party vendor. The 60-day limited warranty does not cover incidental or consequential damages of any kind.

Exclusions: The warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use of the product, improper routine maintenance, use contrary to the operating instructions, disassembly, repair, or alteration by anyone. Also, the warranty does not cover Acts of God such as fire, floods, hurricanes, or tornadoes. SENSIO Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Apart from the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in time to the duration of the warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, and therefore, the above exclusions or limitations may not apply to you. The warranty covers specific legal rights which may vary by state, province and/or jurisdiction.

The 60-day limited warranty is applicable only to appliances purchased in the United States of America; this supersedes all other express product warranty or guarantee statements. For BELLA™ cookware products sold outside of the United States of America, the warranty is the responsibility of the local importer or distributor. This warranty may vary according to all applicable laws and regulations.

How To Obtain Warranty Service: You must contact Customer Service at our toll-free number: 1-866-832-4843. A Customer Service Representative will attempt to resolve warranty issues over the phone. If the Customer Service Representative is unable to resolve the problem, you will be provided with a case number and asked to return the product to SENSIO Inc. Attach a tag to the product that includes: your name, address, daytime contact telephone number, case number, and description of the problem. Also, include a copy of the original sales receipt. Carefully package the tagged product with the sales receipt, and send it (with shipping and insurance prepaid) to SENSIO Inc.'s address. SENSIO Inc. shall bear no responsibility or liability for the returned product while in transit to SENSIO Inc.'s Customer Service Department.